

Dear Valued Patient,

All physicians strive to provide the best care possible for their patients. One way they demonstrate this commitment is by regularly attending training to improve their practice.

I am currently undertaking a course of study with the Canadian Medical Protective Association (CMPA), a leading provider of physician training. As part of this course, I am required to video-record some patient consultations. A trained facilitator will view these recordings anonymously and assess my communication skills. The results of this assessment will then be used to help plan my communication skills training so that I will receive the maximum possible benefit from the course.

Other course participants will also view the recordings as small segments which will be shown during the course for training purposes.

I am seeking permission from you to record today's consultation. The recording will be of you and me talking. Intimate examinations will not be recorded. The recording and any information disclosed in it will be treated in the strictest of confidence by me and those who watch it. It will be kept on the secure CMPA document portal during this course. After the course, it will be deleted.

Your name will never be available to anyone other than me.

Prior to your consultation, I will ask if you agree to have the consultation recorded. Please feel free to answer in whichever way you feel comfortable. You are under no pressure to take part in this training. If you choose not to be involved, I will understand completely, and it will not affect your consultation in any way. If you have any questions, please ask me directly.

Thank you for taking the time to consider this request.

If you initially consent to recording but at the end of the consultation would like to withdraw your consent, you are free to do so as well, and the recording will be destroyed.

Sincerely,