

Pre-reading and Activities List

Medico-legal problems and patient safety incidents: the emotional impact (estimated duration 6 min) Coping with a College complaint: Suggestions for reducing anxiety (estimated duration 6 min) Physician health: Putting yourself first (estimated duration 7 min) Patient-centred communication (estimated duration 19 min) **Disclosure of patient safety incidents** (estimated duration 16 min) Disclosing harm from healthcare delivery (estimated duration 20 min) Helping patients make informed decisions (estimated duration 6 min) Engaging patients in their own care: Patient Decision Aids (estimated duration 7 min) Informed Consent (estimated duration 15 min) Professionalism (estimated duration 5 min)

Canadian Medical Association Journal Article

How to save a life (estimated duration 15 min)

E-Learning

Effective communication: The key to creating reciprocal partnerships (estimated duration 25 min)